



ABCCM SAFE HAVEN EMERGENCY SHELTER

Safe Haven is the newest facility at Transformation Village dedicated to providing 24-hour emergency shelter for women, children, and intact families experiencing homelessness with 36 beds. It has the flexibility to accommodate infants and children using bassinets, cribs and youth beds in addition to the permanent beds. We are committed to providing a safe, trauma-informed, and empowering environment for families on their path to stability.

Frequently Asked Questions

- 1) Is Safe Haven the same as a Code Purple shelter? Safe Haven will be a year-round, 24/7, emergency shelter. We will serve single women, moms with children, and Veteran women as well as a limited number of intact families. This will increase from 25 beds, only available overnight during the winter months, called Code Purple when temps are below 32 degrees.
- 2) How are individuals referred to Safe Haven? A referral form can be found and completed on the ABCCM website. Crystal Cathy is the intake coordinator for Safe Haven (crystal.cathy@abccm.org). Chantel Lewis is the Operations Manager for Safe Haven (chantel.lewis@abccm.org). Both can be reached at 828-259-5365.
- 3) Can individuals just be dropped off at Safe Haven? No – potential residents must be vetted and approved to stay at Safe Haven.
- 4) How many individuals can be housed at Safe Haven? 36. We have the flexibility to accommodate infants and children using bassinets, cribs, & youth beds.
- 5) Will intact families be housed at Safe Haven? Yes, as room/bed availability allows.
- 6) How long can an individual stay at Safe Haven? Residents may stay at Safe Haven up to 30 days.

- 7) Is Safe Haven a low barrier shelter? Safe Haven is a low-access shelter, with no ID requirements, and will allow them to come in under the influence and socially detox, but not continue using/abusing substances on site, but develop healthy and safe skills.
- 8) What services will Residents receive? In addition to shelter & food, Residents will have a Case Manager, Peer Support Specialist, and Resident Assistant to support them. An individual stability and rapid rehousing plan will be developed for each Resident.
- 9) Will Residents be transported to appointments? Yes
- 10) Does ABCCM need volunteers to support Safe Haven? Yes – Volunteers can help with meals, child enrichment, resident support, activities, etc. Volunteers can contact Leigh Ann Bridgman, TrV Senior Volunteer Coordinator: 828-259-5365 (leigh.brigman@abccm.org)
- 11) Are Safe Haven Residents allowed to have visitors on campus? No
- 12) Are pets permitted at Safe Haven? No – Safe Haven staff can help potential Residents find care for their pets while they are living at Safe Haven.
- 13) Will Safe Haven Residents transfer to Transformation Village for longer term assistance? Yes - if space is available and the Resident meets the intake criteria for TrV.