

Veteran Services of the Carolinas
Eligibility Criteria - 2022

ABCCM - Veteran Services of the Carolinas (VSC) is a ministry for Veterans and their families who are in crisis, needing homeless prevention or rapid rehousing, seeking employment training or professional certification/licensure, needing to connect with VA Benefits, needing mental health or substance use services, and to provide extensive Outreach services through our HOPE program to reaching Veterans deemed most vulnerable and reconnecting them with community. In addition, we connect Veterans, service members and their families to resources at the local, state, and federal levels.

Hours of Operation
MONDAY — FRIDAY
8:30 AM TO 5:00 PM
NC Serves Call Center
855-962-8387

Any Veteran who served even one day is eligible for services with our call center. We need your ID and proof of military service. If you don't have these, our team will work with you to obtain the necessary documentation for both ABCCM and other community provider services. ABCCM-VSC has the NC Serves Call Center for any Veteran or family member in crisis or seeking resources across 21 human service domains. We do this in collaboration with the statewide initiative NC Cares 360.

Benefits Navigation Clothing & Household Goods Entrepreneurship Food Assistance Education Childcare Health Substance Use Transportation	Housing & Shelter Individual & Family Support Mental/Behavioral Health Money Management Physical Health Income Support Legal Social Enrichment	Spiritual Enrichment Sports & Recreation Utilities
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SSG Fox Suicide Prevention services are also part of NC Serves. Any Veteran or family member experiencing a mental health crisis will be supported by one of our Crisis Response teams that consists of trained staff, community partners, first responders and the church community. Through this program we collaborate with both the VA and local mobile crisis resources such as Vaya Health and 988 to provide both mental health triage and connection to ongoing care. In addition, our training team will provide community-wide mental health and suicide prevention trainings as requested such as Mental Health First Aid and Question Persuade,

Refer (QPR). As a community we will work so that every Veteran knows that they are not alone...and we leave no one behind.

Homeless prevention, stopping evictions, plus rapid rehousing for those suddenly homeless is available. Our goal is to keep homelessness for Veterans as brief as possible with supportive housing services. Contact our Call Center at 855-962-8387 and share if you are within two weeks of being evicted or losing your home or needing shelter or recently in shelter or living out of a car or other place not fit for habitation. Funds are available to both prevent homelessness and/or establish shelter or housing.

Veterans Employment and Training Services (VETS) is available to you. Unemployed, recently laid off, want to receive certified skills in one month, credentials up to 12 months or training that results in a professional certifications contact our Call Center at 855-962-8387 and share your employment needs and goals. We work to put our Veterans back into the work force with above average livable wages and leading career fields.

HOPE stands for Healing Outreach Partnerships for Empowerment and is a program providing extensive outreach to individuals with experiencing severe mental illness, living outside and deemed most vulnerable. The HOPE program serves individuals who have been historically perceived as unreachable. Veterans will be located through broad outreach efforts extended by the HOPE team, comprised of Peer Support Specialists and connected to appropriate resources through NCServes and NCCares 360. This program operates in six counties across NC, (Haywood, Henderson, Buncombe, Cumberland, Carteret and Onslow).

IF you know a Veteran who is living off the grid or ready to come inside, please contact our Call Center at 855-962-8387 and share whatever information you have so we can make outreach.