

Crisis Ministry Eligibility Requirements
Updated: 9-2022

Churches and volunteers are working together to listen in your time of crisis. Our listening is to make sure you are heard with respect; we honor each one's dignity and diversity. We want to understand your needs so you are included in the solution. To be inclusive, we will offer you access to all the resources that we know about.

ABCCM has five Crisis Ministry locations, North, South, East, West and in the heart of Asheville, in the Montfort neighborhood. Please come to the Crisis Ministry closest to your home as each one can provide access to all our services. We participate in a broader collaboration of agencies called, "BEACON" so that we can share the availability of public (government) funds, community funds, seasonal funds, or faith funds.

We seek to help you with short-term solutions and long-term solutions. For a short-term solution, first we may discuss what funds the person/family can bring to the table, then public and community funds, and then funds from churches with ABCCM providing the last funds and/or other resources. Sometimes, providing food allows a person's food funds to help pay for another bill. A community computer referral network is utilized to send people where funding is available, if they qualify, and to avoid unnecessary run-around. This network also helps avoid duplication of effort. A long-term solution is discussing how to avoid a crisis on a month to month basis. For example, being short \$100 or more every month on rent will require finding more monthly income or subsidies before we can justify helping with one month's rent. Longer term solutions may be considered.

Food - An ID or Social Security card is not required for the Food Pantry. We look forward to sharing a nutritious food box to help meet your family's needs. Please come to the Crisis Ministry closest to your home.

Clothing - An ID or Social Security card is not required for the Clothing Room. Volunteers will help you find clothing from donations given to us by our member churches, volunteers and the community. Please come to Crisis Ministry closest to your home.

Furniture Items - If you are moving into a new residence or are already housed and need household items or furniture, bring your ID and proof of your address to the Crisis Ministry closest to your home. Furniture and household items are donated by our member churches, volunteers and community every day.

Rent - If you have an eviction notice or are at least 5 days behind on your rent, visit the closest Crisis Ministry to your home. Bring your ID, social security card, and a statement from your landlord showing your past due amount. Undocumented immigrants, please bring your passport or any other identifying information in place of an ID and social security card.

Mortgage - If you have a foreclosure statement or are at least 25 days behind on your mortgage, visit the closest Crisis Ministry to your home. Bring your ID, social security card, and an itemized statement from your mortgage company.

Utilities (heating and cooling) - If you are within 5-8 days of a utility disconnect or are already disconnected, please visit the closest Crisis Ministry to your home and bring your ID, social security card and a copy of your most recent utility bill or cut-off notice. Undocumented immigrants, please bring your passport or any other identifying information.

Our Daily Bread Meal at Sunrise - Please join us for a To-Go Meal at 1543 Patton Ave. M-F from 11:30am-1:00pm. We offer hospitality along with hot soup, sandwich, desert and drink.





Crisis Ministry Director Rev. Mary Messarra

Crisis Ministry

24 Cumberland Ave.

Asheville, NC 28801

(828) 259-5300 (P) | (828) 259-5307 (F)

Hours: Monday - Friday 8:30 am - 4:30 pm

Coordinator Rev. [Vince Brown](#)

Hominy Valley Crisis Ministry

1914 Smokey Park Hwy

Candler, NC 28715

(828) 259-5301 (P) | (828) 259-5311 (F)

Hours: Monday - Friday 8:30 am - 4:30 pm

Coordinator

South Crisis Ministry

10 Buck Shoals Rd

Arden, NC 28704

(828) 259-5302 (P) | (828) 259-5312 (F)

Hours: Monday - Friday 8:30 am - 4:30 pm

Coordinator [Bryan Prather](#)

North Samaritan Crisis Ministry

403 Weaverville Hwy

Asheville, NC 28804

(828) 259-5303 (P) | (828) 259-5313 (F)

Hours: Monday - Friday 10:00 am - 2:00 pm

[Sheryl Olsen](#), **Senior Crisis Coordinator**

Swannanoa Valley Christian Ministry

101 N. Ridgeway

Black Mountain, NC 28711

828-669-9404

Hours: Monday - Friday 9:00 am – 3:00 pm

Executive Director: Cheryl Wilson