



ABCCM General Assembly

Tuesday, April 9th, 2024

Tried Stone Missionary Baptist Church

Welcome & Opening Prayer

Adoption of Minutes & Financial Report

The Role of Member Churches

Ministry Report: Crisis Ministry

Summary of 2023 & the Impact of Code Purple

Ministry Report: Medical Ministry

Closing & Closing Prayer

ABCCM Prayer

Take our hands, work through them.

Take our lips, speak through them.

Take our minds, think through them.

Take our hearts, set them on fire.

Upcoming General Assemblies

Tuesday, May 21st @ Covenant Community Church

Tuesday, September 24th @ Arden Presbyterian

Tuesday, November 26th @ ABCCM's Transformation Village

ABCCM General Assembly
November 28, 2023
Minutes

Elder Alfred Blount called the meeting to order and opened with prayer. Minutes of the September 26, 2023, meeting was reviewed. A motion was made to accept the minutes and a second followed. All approved. Motion carried.

First-time attendees were welcomed, recognized, and introduced.

Financial Report: The financial report for October was presented by Bob Rogers. He spoke of the amount of growth ABCCM has incurred over the past 10 years. Growth means helping more people. He also spoke of the financial challenges we are facing. Total income for the month of October is \$1,434,693. Total income YTD is \$13,295,235 which is \$400,000 below budget. There are three big budget holes to fill – Medical Ministry, Transformation Village and Costello House. The Costello family has been extremely supportive. The Medical Ministry is pursuing new partnerships. Transformation Village is looking to increase both public and private grants, along with private donations. Bob reassured everyone that steps to improve funding and cutting excess spending are being taken. We are still in strong shape financially and actively looking for ways to improve our financial standing for 2024.

Scott Rogers spoke about the importance of the support from the churches. There are almost 300 churches who support ABCCM. If every church gave \$1000, and every volunteer gave \$100, we would surpass our shortfall. Every penny counts. He then spoke about Code Purple and the impact it has on our community.

Reverend Chandler Carriker, Church Development Officer, and Lex Green, Development Officer were introduced. They are new employees and will contact the churches.

Nominating Committee: The General Assembly members vote to elect the Executive Board of ABCCM. The following names are a recommendation from the Nominating Committee. Elder Aldred Blount, President; Reverend Shekinah Schwartz, Vice President; Mitzi Reed, Treasurer; Julie Singleton, Secretary. A list of other board members was given. Reverend Doctor Louis Grant second the motion. Angel Moreno second the motion. All are in favor. Motion carried.

Ministry Reports: Tim McElyea talked about the importance of programs at ABCCM. He compared the response of churches, volunteers, and community partners to a life preserver for individuals coming into our programs. He spoke about Code Purple and how ABCCM staff goes out of their way to make sure no one is left out in the cold. If they won't come in for shelter, they are given blankets, coats, gloves, and a bag lunch.

Veterans Restoration Quarters – Jordan Drum shared the purpose and vision of the VRQ is to first stabilize the resident, then engage them into classes and support groups, and help them with income sources and housing. 8 out of 10 discharged from this program have permanent housing. The goal is to build an intentional community. Russell Jones, a current resident of VRQ gave his testimony of how his life has changed since entering our program.

Veterans Services of the Carolinas – Jessica Rice talked about how VSC has expanded and grown over the last year. It now covers all 100 counties in North Carolina. NC Serves has also expanded and is extending care coordination statewide. Outreach programs, such as Code Purple, have also expanded, also giving out backpacks, sleeping bags and toiletries. The Suicide Prevention Program is reaching out to people with suicide ideation with wrap around services. Several Stand Down events have been held where veterans meet service providers in person and receive a backpack with essential information for services along with snacks and supplies.

Strategic Directions: Scott Rogers reviewed the role of General Assembly members, which is to elect board members and to vote on the strategic direction for the upcoming year. Strategic highlights from each ministry are listed below.

Crisis Ministry: Crisis ministry is expanding in several areas. Most significant is the Healthy Opportunities Program (HOP). It is funded by North Carolina General Assembly for the next 5 years. This is for families on Medicaid to provide assistance with food, stable housing, and transportation.

Jail Ministry: The jail ministry will increase volunteers and expand re-entry sources.

Medical Ministry: The medical ministry will increase access, be open additional days and times, re-open dental clinic, and expand pharmacy services to all 7 ministries of ABCCM. They are also looking for partners to replace Mission Hospital.

Transformation Village: In spring of next year, Transformation Village will launch a capital campaign to add a new transitional housing wing and an emergency shelter space. They also want to build 38-unit supportive housing apartments.

Veterans Restoration Quarters: Their plan includes building Veterans Village which will add 84 beds.

Veterans Services of the Carolinas: They are continuing to expand their services throughout North Carolina. The focus will be on job training and homeless prevention. Their plan is to move the call and resource center to the top floor of Veteran's Village.

2024 Budget: Bob Rogers reviewed the budget for 2024. He explained the operating budget (cash portion) is \$22M and the In-kind Budget (donated goods and services) is \$41M. Donations and the volunteers make a huge impact. He spoke about this being a conservative budget and although the budget has increased, the funding is already committed. A motion was made to approve the 2024 budget and a proper second followed. All are in favor. Motion carried.

Lex Green reminded everyone of the upcoming events. Reverend Chandler Carriker spoke about Return to Bethlehem and Christmas Angel. Scott Rogers recognized outgoing board members for their years of services. Elder Alfred Blount adjourned the meeting with prayer.

Respectfully submitted,
Julie Singleton
Board Secretary

Asheville Buncombe Community Christian Ministry
Treasurer's Summarized Financial Report
February 29, 2024

| Operating Fund | | | | | |
|---|----------------------------|----------------------------|---------------------------------|-----------------------|--------------------------|
| | <u>February Actual</u> | <u>February Budget</u> | <u>YTD Actual</u> | <u>YTD Budget</u> | <u>Annual Budget</u> |
| Income: | | | | | |
| General Contributions | 72,292 | 77,536 | 128,935 | 165,318 | 1,463,000 |
| Designated Contributions | 141,637 | 88,751 | 276,473 | 195,851 | 1,370,000 |
| Private Grant Income | - | 22,916 | - | 45,832 | 355,000 |
| Public Grant Income | 385,008 | 363,190 | 791,835 | 726,042 | 5,037,800 |
| Public Grant Income, Veterans Services | 693,168 | 836,500 | 1,565,080 | 1,673,000 | 10,065,000 |
| VA Per Diem Income | 240,424 | 282,290 | 510,830 | 584,039 | 3,562,600 |
| Revenues, Fees, and Reimbursements | 25,187 | 29,857 | 53,096 | 59,714 | 358,600 |
| Special Events | 1,000 | - | 21,078 | - | 509,000 |
| Donation Center Income | 159 | 2,500 | 270 | 5,000 | 30,000 |
| Other Income | 4,825 | 1,167 | 9,162 | 2,334 | 94,000 |
| Total Income | 1,563,700 | 1,704,707 | 3,356,759 | 3,457,130 | 22,845,000 |
| Expenses: | | | | | |
| Crisis Ministry | 45,493 | 42,126 | 88,880 | 86,636 | 561,537 |
| South Crisis Ministry | 15,692 | 14,087 | 29,827 | 29,307 | 186,676 |
| North Crisis Ministry | 13,324 | 12,252 | 23,666 | 25,309 | 165,207 |
| Hominy Valley Crisis Ministry | 18,438 | 16,079 | 34,466 | 33,227 | 209,580 |
| Healthy Opportunities Ministry | 164,100 | 132,125 | 285,607 | 266,319 | 2,060,292 |
| Supportive Services for Veteran Families | 355,545 | 412,746 | 691,117 | 840,816 | 5,116,356 |
| Veterans Employment and Training | 76,323 | 81,225 | 150,337 | 168,836 | 1,038,484 |
| Veterans Outreach of HOPE | 98,467 | 99,401 | 204,349 | 207,831 | 1,282,452 |
| Veterans Service Coordination | 124,497 | 146,834 | 396,729 | 300,561 | 1,830,337 |
| Veterans Suicide Prevention | 50,684 | 62,644 | 104,080 | 130,549 | 804,142 |
| Jail Ministry | 6,591 | 6,615 | 13,197 | 13,871 | 85,751 |
| Veterans Restoration Quarters | 321,684 | 271,753 | 639,639 | 570,077 | 3,501,896 |
| Transformation Village | 186,419 | 157,525 | 389,134 | 329,789 | 2,023,730 |
| Costello House | 86,738 | 85,020 | 174,352 | 180,215 | 1,108,147 |
| Donation Center | 41,649 | 38,399 | 93,743 | 80,090 | 493,304 |
| Medical Ministry | 82,358 | 81,914 | 163,945 | 164,337 | 987,897 |
| Leadership Ministry | 15,464 | 13,732 | 32,597 | 28,838 | 192,507 |
| Development and Communications | 50,018 | 63,113 | 135,997 | 127,062 | 894,305 |
| Total Expenses | 1,753,484 | 1,737,590 | 3,651,662 | 3,583,670 | 22,542,600 |
| Profit (Loss) from Operations | (189,784) | (32,883) | (294,903) | (126,540) | 302,400 |
| Capital Campaign Income, Net | 150 | - | (672,923) | - | - |
| Non Cash Activity - Depreciation/Amortization | (52,060) | - | (104,121) | - | - |
| Net Income (Loss) | (241,694) | (32,883) | (1,071,947) | (126,540) | 302,400 |
| Key Assets and Liabilities: | | | | | |
| | <u>2/29/24</u> | <u>2/28/23</u> | | | |
| Cash | - | 641,352 | | | |
| Cash Designated as Reserve* | 894,610 | 1,000,000 | * to meet short-term cash needs | | |
| Cash / CDs Restricted for Capital Campaign | 1,056,792 | 257,271 | | | |
| Receivables | 1,800,735 | 1,387,146 | | | |
| Accounts Payable | 457,323 | 223,567 | | | |
| Notes Payable | 2,104,143 | 2,219,750 | | | |

| ABCCM Doctors' Medical Clinic Fund | | | | | |
|------------------------------------|----------------------------|----------------------------|-----------------------|-----------------------|--------------------------|
| | <u>February Actual</u> | <u>February Budget</u> | <u>YTD Actual</u> | <u>YTD Budget</u> | <u>Annual Budget</u> |
| Income | 86,917 | 121,975 | 173,780 | 243,950 | 1,463,700 |
| Expenses | (113,191) | (117,150) | (222,805) | (240,622) | (1,463,700) |
| | (26,274) | 4,825 | (49,025) | 3,328 | - |
| Key Assets: | | | | | |
| | <u>2/29/24</u> | <u>2/28/23</u> | | | |
| Cash | 383,118 | 430,126 | | | |

Asheville Buncombe Community Christian Ministry
Treasurer's Summarized Financial Report
December 31, 2023

| Operating Fund | | | | | |
|---|----------------------------------|----------------------------------|---------------------------------|-----------------------------|--------------------------------|
| | <u>December</u> <u>Actual</u> | <u>December</u> <u>Budget</u> | <u>YTD</u> <u>Actual</u> | <u>YTD</u> <u>Budget</u> | <u>Annual</u> <u>Budget</u> |
| Income: | | | | | |
| General Contributions | 822,626 | 523,367 | 1,705,889 | 1,430,000 | 1,430,000 |
| Designated Contributions | 230,458 | 272,249 | 1,346,448 | 1,370,000 | 1,370,000 |
| Private Grant Income | 155,000 | 32,914 | 301,892 | 395,000 | 395,000 |
| Public Grant Income | 902,746 | 289,383 | 3,158,135 | 2,744,000 | 2,744,000 |
| Public Grant Income, Veterans Services | 724,625 | 569,583 | 7,493,852 | 6,977,000 | 6,977,000 |
| VA Per Diem Income | 271,605 | 277,761 | 3,324,068 | 3,269,900 | 3,269,900 |
| Revenues, Fees, and Reimbursements | 32,401 | 23,805 | 324,239 | 285,500 | 285,500 |
| Special Events | 21,562 | 8,060 | 564,461 | 509,000 | 509,000 |
| Donation Center Income | 882 | 2,500 | 10,378 | 30,000 | 30,000 |
| Other Income | 2,381 | 833 | 94,100 | 90,000 | 90,000 |
| Total Income | <u>3,164,286</u> | <u>2,000,455</u> | <u>18,323,462</u> | <u>17,100,400</u> | <u>17,100,400</u> |
| Expenses: | | | | | |
| Crisis Ministry | 155,919 | 67,017 | 915,327 | 582,695 | 582,695 |
| South Crisis Ministry | 26,117 | 25,116 | 281,462 | 263,754 | 263,754 |
| North Crisis Ministry | 22,027 | 18,201 | 196,624 | 200,309 | 200,309 |
| Hominy Valley Crisis Ministry | 35,438 | 25,777 | 272,921 | 276,853 | 276,853 |
| Supportive Services for Veteran Families | 376,035 | 287,924 | 3,407,046 | 3,416,851 | 3,416,851 |
| Veterans Employment and Training | 72,894 | 91,980 | 1,075,856 | 1,088,299 | 1,088,299 |
| Veterans Outreach of HOPE | 94,445 | 74,819 | 1,097,407 | 884,259 | 884,259 |
| Veterans Service Coordination | 126,636 | 78,733 | 1,301,330 | 935,751 | 935,751 |
| Veterans Suicide Prevention | 59,535 | 58,559 | 632,767 | 731,669 | 731,669 |
| Jail Ministry | 9,159 | 6,816 | 86,520 | 80,601 | 80,601 |
| Veterans Restoration Quarters | 318,124 | 259,886 | 3,407,299 | 3,035,262 | 3,035,262 |
| Transformation Village | 209,144 | 180,875 | 2,135,660 | 2,237,491 | 2,237,491 |
| Costello House | 96,160 | 78,655 | 958,920 | 937,149 | 937,149 |
| Donation Center | 46,578 | 29,804 | 412,308 | 354,763 | 354,763 |
| Medical Ministry | 417,318 | 78,496 | 1,282,239 | 940,943 | 940,943 |
| Leadership Ministry | 25,470 | 17,638 | 235,779 | 219,411 | 219,411 |
| Development and Communications | 90,247 | 77,380 | 797,906 | 774,340 | 774,340 |
| Total Expenses | <u>2,181,246</u> | <u>1,457,676</u> | <u>18,497,371</u> | <u>16,960,400</u> | <u>16,960,400</u> |
| Profit (Loss) from Operations | 983,040 | 542,779 | (173,909) | 140,000 | 140,000 |
| Capital Campaign Income, Net | 56,200 | - | 1,116,269 | - | - |
| Non Cash Activity - Depreciation/Amortization | (52,560) | - | (601,302) | - | - |
| Net Income (Loss) | <u>986,680</u> | <u>542,779</u> | <u>341,058</u> | <u>140,000</u> | <u>140,000</u> |
| Key Assets and Liabilities: | | | | | |
| | <u>12/31/23</u> | <u>12/31/22</u> | | | |
| Cash | 299,204 | 790,964 | | | |
| Cash Designated as Reserve* | 1,000,000 | 1,000,000 | * to meet short-term cash needs | | |
| Cash / CDs Restricted for Capital Campaign | 434,488 | 556,196 | | | |
| Receivables | 1,622,167 | 1,553,917 | | | |
| Accounts Payable | 474,436 | 435,634 | | | |
| Notes Payable | 2,119,933 | 3,046,340 | | | |
| ABCCM Doctors' Medical Clinic Fund | | | | | |
| | <u>December</u> <u>Actual</u> | <u>December</u> <u>Budget</u> | <u>YTD</u> <u>Actual</u> | <u>YTD</u> <u>Budget</u> | <u>Annual</u> <u>Budget</u> |
| Income | 419,770 | 116,792 | 1,414,015 | 1,401,500 | 1,401,500 |
| Expenses | (114,702) | (116,241) | (1,413,083) | (1,401,500) | (1,401,500) |
| | <u>305,068</u> | <u>551</u> | <u>932</u> | <u>-</u> | <u>-</u> |
| Key Assets: | | | | | |
| | <u>12/31/23</u> | <u>12/31/22</u> | | | |
| Cash | 465,950 | 447,945 | | | |

Your Church Name:



Tell us about you and your church

ABCCM encourages member churches to organize their Church Representatives in the following roles:



Volunteer Representative: To encourage and support volunteering once a week or once a month in one or more program areas.



Finance Representative: To encourage support of ABCCM through your church's finance and budgeting process



Public Relations Representative: To make announcements in your church about the ministry and special events of ABCCM.

Who are your Church Representatives for ABCCM?

Share with us in the space below. This will help us better communicate and collaborate with your church.

Turn over to share more

How is your church involved with ABCCM?

What are your church's ministry goals that ABCCM can collaborate on?

Would you like a representative from ABCCM to come to your church or your group? Who should we follow up with?

Anything else to share?

Share your responses to this over email by sending to chandler.carriker@abccm.org



Asheville
Buncombe
Community
Christian
Ministry

20 20th Street
Asheville, NC 28806
(828) 259-5300 www.abccm.org



ABCCM Quick Facts for 2023

CFC #31651

SECC #1532

2023 Poverty Statistics

Federal Poverty Threshold (FPT); annual household income: Single = \$14,880 | Family of 3 = \$23,280 | Family of 4 = \$29,950
People living below the FPL by percent and person (2022 Census figures); Buncombe County Population: 273,589

| | | | |
|------------------------------------|-------------------------|------------------------|------------------------------------|
| Population living below 100% FPL: | US = 38,326,212 (11.5%) | NC = 1,518,827 (14.2%) | Buncombe County = 30,368 (11.1%)* |
| Uninsured adults (below 100% FPL): | US = 51,990,340 (15.6%) | NC = 2,107,105 (19.7%) | Buncombe County = 30,915 (11.3%)** |
| Population living below 200% FPL: | US = 91,649,638 (27.5%) | NC = 3,454,796 (32.3%) | Buncombe County = 79,887(29.2%)* |
| Uninsured adults (below 200% FPL): | US = 52,323,611 (15.7%) | NC = 1,829,010 (17.1%) | Buncombe County = 87,001(31.8%)** |
| Homeless (2023 PIT Count): | US = 653,104 | NC = 9,754 | Buncombe County = 637 |
| Unemployment: | US = 3.7% | NC = 3.5% | Buncombe County = 2.6% |

Incarcerated: Average 450/monthly census in Buncombe County Detention Center

Medical Ministry

2,983 Medical visits
18,431 Pharmacy scripts
\$3,632,321 Medication Value
28,315 Patient contacts
282 Volunteers
7,262 Volunteer hours
1,514 Patients (unduplicated)

Transformation Village

198 Women and children
32 Veterans (included in above)
47 Children (included in above)
59 Employed
82% Successful discharge rate
1,878 Volunteers
27,017 Volunteer hours

Veterans Restoration Quarters

405 Veterans
4 Civilians (transitional housing)
139 Employed / 146 other income
67% Successful discharge rate
77% Discharged with income
84 Resident Volunteers
20,760 Resident service hours
1,597 Volunteers
16,860 Volunteer hours

Recovery Living Ministry at Costello House

263 Men served
31 Employed / 5 other income
425 Volunteers
4,720 Volunteer Hours

Special Events

261 Volunteers
1,544 Hours

Jail Ministry

410 Avg # of detainees monthly
505 Chaplain visits monthly avg
100 Bibles distributed monthly avg
400 In Touch monthly avg
25 Spanish In Touch monthly avg
400 Daily Bread quarterly avg
35 Spanish Daily Bread quarterly avg
350 Christmas gifts

Approved Volunteers

Safe Havens (Code Purple)

16 Approved Volunteers
136 Total Nights
4,162 Total Overnight Stays
42 Avg Served Nightly (VRQ)
13 Avg Served Nightly (TrV)
90 Volunteers

Crisis Ministry

56,101 Total Requests
22,471 Served (unduplicated)
8,950 Households (unduplicated)
9,614 Hot meals (30+ /day)
115,845 Food bags
1,575 Emergency assistance
148,351 Clothes/furniture/house wares
1,692 Christmas Angel children
672 Christmas Angel families
659 Volunteers
42,817 Volunteer hours

Food for Families Program

42,973 Orders fulfilled
304 Households
Housing for Families Program
200 Households supported
Community Navigation Program

48,502 Referrals to 95 agencies
6 Monthly Food Markets

Veteran Services of the Carolinas

HVRP &

Employment and Training Services
297 Veterans enrolled
157 Placed in jobs
\$17.29 Average wage rate
68.2% Placement rate

Supportive Services for Veteran Families

386 Veterans enrolled
294 Total housed
90% Successfully housed
251 Rapidly rehoused

NC Serves Network

7,653 Households served
31,619 Crisis Calls
1.049 Needs per client
7,639 Unique needs

H.O.P.E / P.A.T.H.

1,295 First Time Contacts
48 Housed
59 Access to mental health services

Staff Sergeant Fox Suicide Prevention

91 Assessed
411 Volunteers
5,940 Volunteer Hours

ABCCM Stewardship

93.7¢/dollar goes to direct services
5,674 volunteers served 127,487 hours
\$18.3M + \$18.7M in-kind resulted in
\$37M community benefit

*indicates data from 2020

**indicates data from 2021

Crisis Ministry
828-259-5300

Jail Ministry
828-259-5300

Medical Ministry
828-259-5339

Steadfast House
828-259-5365

Veterans Restoration Quarters
828-259-5333

Veterans Services of the Carolinas
828-259-5314

ABCCM provides ways for church members to serve as local missionaries, serving our neighbors in crisis. Orientation, training is provided as we resolve crises through intentional community.

----- CRISIS MINISTRY -----

A volunteer listening ministry for individuals or families in crisis; gaps are filled with short-term and long-term strategies. Emergency food boxes, clothing, household and furniture items are provided; also emergency financial assistance helps stop evictions, keeps folks safe and warm by helping with utility cut-offs for electric, water, gas; including heating assistance for fuel oil, and propane.

----- JAIL MINISTRY -----

A listening ministry in the Buncombe County Detention Center where volunteers offer Bible studies and Chaplains connect with detainees to find meaning and direction at the crossroad in their lives. Library cart volunteers organize Bibles and religious material. Chaplains minister in times of loss. Pastoral care is offered to County deputies and staff. Monthly prayer services are held.

----- MEDICAL MINISTRY -----

Volunteers provide access to medical care and medicine at no charge for uninsured adults, many of whom are working but without insurance. Gaps are filled for health care and increase access to medical and pharmacy services for those below 200% of the federal poverty level.

----- TRANSFORMATION VILLAGE -----

Volunteers provide homeless women and children a safe place to heal, develop life skills, good education and living wage jobs that lead to a permanent home. This campus offers a model of intentional community where 8 out of 10 leave with stable jobs and a home of their own.

----- VETERANS RESTORATION QUARTERS -----

Volunteers are committed to providing Veterans with a safe place to heal, develop life skills, good education and living wage jobs that lead to a permanent home. This campus offers a model of intentional community where 8 out of 10 leave with stable jobs and a home of their own.

----- VETERANS SERVICES OF THE CAROLINAS -----

VSC serves primarily homeless Veterans and their families by meeting critical needs with short-term and long-term strategies to resolve their crises. Services: A Veteran Call Center 855-962-8387, homeless prevention, rapid rehousing, Veterans Employment and Training (VETS); and HOPE program for chronically homeless Veterans by reconnecting them with community. A suicide prevention program began in 2022.

----- RECOVERY LIVING MINISTRY -----

Volunteers are committed to providing men with a Christian principled safe place to heal, develop life skills including recovery living strategies, good education and living wage jobs that lead to a permanent home. The Costello House campus offers a model of intentional community that brings transformation through spiritual formation with best practices in healthy emotional and recovery processes.

ABCCM MISSION STATEMENT

The Christian Ministry is a family of Christian congregations organized to provide individuals an opportunity to grow, mature and express their faith through fellowship and service for the joy set before us in Christ.

The Christian Ministry will stimulate doing together what individual congregations cannot do separately, in an ecumenical spirit.

We are committed to Christ to translate our faith into cooperative action which ministers to the spiritual, social, physical, economic and emotional needs of our neighbors in Buncombe County.

Through Christ, our pioneer and perfecter, we persevere to restore and/or maintain the dignity of every person, bring reconciliation to hostilities, bring new skills, strategies, and hope to the thwarted/disadvantaged lives; share our common victories of life.

ABCCM CRISIS MINISTRY

February 2024

| | ABCCM Main Crisis | ABCCM South Crisis | ABCCM North Crisis | ABCCM Hominy Crisis | ABCCM Total |
|---------------------------------------|----------------------|--|-----------------------|------------------------|----------------|
| Volunteers: | | | | | |
| Volunteers | 54 | 62 | 29 | 55 | 200 |
| Volunteer Hours | 1200 | 996 | 336 | 1248 | 3780 |
| Community Service Hours | 0 | 52 | 0 | 10 | 62 |
| Contacts: | | | | | |
| Household Requests for Services | 2128 | 953 | 436 | 1600 | 5117 |
| Unduplicated Household Contacts | 582 | 227 | 84 | 315 | 1208 |
| First Visits | 119 | 40 | 12 | 46 | 217 |
| Housing Navigation Clients | 76 | 32 | 38 | 27 | 173 |
| Financial Assistance Provided: | | | | | |
| Rent/Mortgage | 26 | 12 | 1 | 8 | 47 |
| HFH Rent/Mortgage | 3 | 3 | 1 | 1 | 8 |
| Utilities: | | | | | |
| Metered & Non-metered | 16 | 9 | 3 | 18 | 46 |
| HFH Metered & Non-metered | 16 | 5 | 2 | 3 | 26 |
| Community Resource Counseling: | 2010 | 692 | 292 | 1358 | 4352 |
| Food Assistance Provided: | | | | | |
| # Households | 372 | 176 | 71 | 610 | 1229 |
| # Household Members | 659 | 427 | 111 | 1490 | 2687 |
| # Pantry and Free Table Bags | 3271 | 1393 | 905 | 4928 | 10497 |
| # TEFAP Food Bags | 0 | 160 | 415 | 603 | 1178 |
| # FFH Food Bags | 3456 | 761 | 1497 | 1122 | 6836 |
| # HV Market Food Bags | 0 | 0 | 0 | 700 | 700 |
| Total Food Bags | 6727 | 2314 | 2817 | 7353 | 19211 |
| Individuals Served Lunch | 1076 | 0 | 0 | 0 | 1076 |
| In-kind Resources | | | | | |
| Clothing | 3478 | 2272 | 729 | 4514 | 10993 |
| Household Items | 602 | 448 | 291 | 468 | 1809 |
| Furniture/Appliance | 77 | 13 | 9 | 9 | 108 |
| Church Food Donations: | Churches 24 | TEFAP & Food Donations: 34920lbs. | | | |
| | Food Bags 1187 | | | | |

Jail Ministry
February 2024

| Facility | |
|----------------------|------------|
| Capacity | 604 |
| Housing Units | 12 |
| Floors | 12 |

| Population | |
|------------------------|------------|
| Jail Population | 417 |
| Males | 349 |
| Females | 68 |
| Juveniles | 0 |

| Volunteer | |
|--|--|
| Approved Bible Study Leaders | 29 |
| Volunteer Hours | 100 for month due to Lock downs |
| Weekly Bible Studies (Volunteers & Chaplains) | 32 due to Lock downs |

| | |
|--|---|
| Inmates Attending weekly Bible Studies | 256 weekly due to LD |
| Inmate requests received – for the month | 336 |
| Bibles requested- for the month | 100 |
| Chaplain visits including simple stops for prayer - for the month | 487 |
| Chaplains provides reader glasses for the month | 50 |
| In Touch Magazine distributed | 400+ 25 Spanish (monthly) |
| Our Daily Bread Magazine distributed | 400 + 25 Spanish (over 3 months) |
| Inside Journal/ Prison Fellowship | 400 + 25 Spanish (over 3 months) |

- Chaplain James attended a baptism of a released detainee @ Fellowship Asheville
- February First Saturday Pray – held @ First Baptist Church
- Chaplain James provides Faith- Based Rehab options for detainees upon their requests.
- 150 hygiene kits from Elevation/ Hominy Crisis. picked up for future Released/ Reentry Bags
- Hominy Crisis Ministries provided a supply of clothes and shoes for the jail.
- Chaplain James ABCCM representative at the Craggy Correctional agency fair

**ABCCM Medical Ministry
2024 Report**

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | YTD |
|------------------------------------|-----------|-----------|------|------|------|------|------|------|------|------|------|------|------------------|
| MEDICAL CONTACTS | | | | | | | | | | | | | 0 |
| Daily Clinic | 267 | 269 | | | | | | | | | | | 536 |
| <i>New Patients</i> | 54 | 54 | | | | | | | | | | | 108 |
| Specialty | 21 | 37 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 58 |
| <i>Average Daily Volume</i> | 16 | 16 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 32 |
| Medical Referrals | 296 | 282 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 578 |
| Diagnostic Referrals | 22 | 15 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 37 |
| Medical Equip/Supply | 89 | 68 | | | | | | | | | | | 157 |
| Number of Volunteers | 87 | 94 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 181 |
| Total Volunteer Hours | 574 | 662 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1,236 |
| PHARMACY CONTACTS | | | | | | | | | | | | | |
| MAP Enrollment - 155 Livingston | 80 | 81 | | | | | | | | | | | 81 |
| MAP Enrollment - 356 Biltmore | 41 | 40 | | | | | | | | | | | 41 |
| MAP Medication Received | \$81,971 | \$58,269 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$140,240 |
| DOH Received | \$15,144 | \$36,636 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$51,779 |
| Sample Medication Distributed | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Sample Medication Rcvd - Community | \$20,811 | \$34,486 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$55,297 |
| Med. Rcvd - Blue Ridge/ Polaris | \$3,362 | \$104,080 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$107,442 |
| Formulary Medications | \$ 1,288 | \$ 758 | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$2,046 |
| Total Clinic Only Prescriptions | 1,264 | 1,089 | - | - | - | - | - | - | - | - | - | - | 2,353 |
| Total Prescriptions Filled | 1,559 | 1,293 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2,852 |
| Total Value of Prescriptions | \$282,193 | \$235,270 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$517,464 |

ABCCM Transformation Village Report

February 2024

Our mission is to provide stability for homeless women and children, including Veterans and Civilians. We provide personal skill building for women and children; provide education and Training that equips adults for employment and sustainable housing; provide reintegration skills And opportunities that lead to greater self-determination. ABCCM does this through incentive Based phases of Lookout Point Pathway for Stabilization/Intake; Looking Glass Pathway for life-Skills; Pinnacle Pathway for education and employment, and Summit Pathway for reintegration And permanent housing in a volunteer/church led intentional missional community. Residents.

| | | | |
|------------------------------------|-----------------------------|------------------------|-----|
| Single Women: | 39 | Veterans | 7 |
| Moms | 16 | Total Chronic Homeless | 45 |
| Children | 26 | Code Purple nights | 22 |
| Total Housed for the Month: | 81 | Code Purple Stays | 378 |
| Avg Total Daily Program Occupancy: | 73 | Avg Daily ES Occupancy | 17 |
| Counties Served: | 54 Buncombe /3 out of state | | |

Primary Reason for Homelessness

| | | | |
|-------------------|----|---------------------|---|
| Substance Abuse | 21 | Disability | |
| Underemployment | 1 | Release from Prison | 6 |
| Domestic Violence | 6 | Dual Diagnosis | 5 |
| Mentally Ill | 2 | Eviction | 7 |
| Unemployment | 5 | Transient | 2 |
| Alcoholism | 2 | Natural Disaster | 0 |

Life Skills Training

25 Women (43.86%) participated in 3 different life skills classes such as, Life Skills 101, Understanding Health and Healthcare, Seeking Safety, Sobriety Support, Intensive substance Abuse, Recovery, Bible Studies, Financial Success, NA/AA, Renting, Conflict Resolution, Codependency, Grief Support, Sewing, Quilting, Coping skills,

Employment Training: 1

Women participated in and/or completed a combination of employment trainings including the following: Culinary, Retail, Nonprofit and Computer skills

Enrolled in College Program: 11

Secured Employment: 3 (Total residents employed: 16)

We encourage women to obtain full-time employment so they can build a savings account and save 60% to 75% of their monthly income after expenses and debts are paid.

Housing Placements:

| | Women | Child |
|---|-------|-------|
| Public Housing/Rental (obtained) | 6 | 2 |
| Private and Subsidized Housing (obtained) | 3 | 2 |
| None | | |
| HUD-VASH (approved) | | |

Volunteer Service:

| | |
|---------------------------------|-----------------------|
| Total Volunteers for the month: | 400 Volunteers |
| Total Volunteer Hours: | 2,609 Volunteer Hours |
| Total No. Cook Teams | 56 Cook Teams |
| New Volunteers: | 61 |

Resident Service Hours:

604 Completed

25 Tours in February

9 Exits / 9 Intakes

**ABCCM Veterans Restoration Quarters
February 2024 Board Report**

Our mission is to provide stability to homeless men, mostly veterans but also civilians; provide personal skill building for men; provide education and training that equip men for employment and sustainable housing; provide reintegration skills and opportunities that lead to greater self-determination. ABCCM does this through incentive based phases of Stabilization/Intake; Foundation phase, Cornerstone phase, and Pillar phase in a volunteer/church led environment.

| | | | |
|--|------------|---|------------|
| <u>Transitional Housing Residents</u> | 192 | <u>Totals Housed for February:</u> | 192 |
| Veterans: | 190 | Participants | 173 |
| Civilians: | 2 | Left Facility | 19 |

Average Age: **59**

Total Served / Average Daily Served

| | |
|-----------------------------------|-------|
| Total Nightly Stays for the Month | 5,097 |
| Average Daily Occupancy (ADO) | 176 |

Emergency Shelter Stays

| | |
|-------------------------------|--------------|
| Veterans and Civilians | 1,018 |
| - Emergency overnight stay | 0 |
| - Code Purple | 1,018 |
| Average Nightly Stays | 46 |

Meals

| | |
|----------------------------|-------|
| Meals: 3 times a day | 8,555 |
| AB Tech Culinary graduates | 0 |

Permanent Supportive Housing Residents

| | |
|----------|----|
| Veterans | 47 |
|----------|----|

Life Skills Training

74 residents participated in **17 In-House Classes** during the month; **57 meetings** such as: Financial Management, Conflict Resolution, Bible Study, Renting 101, Life Skills 101, Health/Wellness Classes; as well as NA and AA Meetings which are currently held at the VRQ.

86% participated in Work Readiness Training such as: Compensated Work Therapy (CWT); Job Link/One Stop Career Center; Goodwill Industries; Employment Security Commission. Professional certified training through A-B Tech and Goodwill Industries. Additional training such as: C.N.A., Peer Support Specialist, Culinary, Hospitality, Computer Networking, etc. On-the-Job training such as: ABCCM Donation Center (warehouse training), VRQ front desk, landscaping, building maintenance, housekeeping, etc.

| | | | |
|-------------------------------|-----|------------------------|-----|
| Enrolled in Education Program | 3 | | |
| Employed | 45% | Unemployed | 14% |
| Disability Income: | 42% | Residents with income: | 85% |

We encourage the men to obtain full-time employment so they can build a savings account and save at least 60% of their monthly income. Veterans with over \$1000/month income: 82 or 58%.

| | |
|--|------------|
| Total Discharges from Transitional Housing: | 13 |
| Successful Discharge rate | 46% |
| Discharges to hospital, other facilities (Null) | 6 |
| Permanent housing placements | 6 |
| Income in Place entering housing | 4 |
| Chronic homeless to permanent housing | 6 |

Of the 139 veterans in GPD in February 27%, or 37 veterans, were in actual combat (70 Army, 30 Navy, 12 Air Force, 26 Marines, 1 Coast Guard = Total 139)

Status of Actively Participating Veterans 18 Months After Successfully Leaving the Program:

121 Men Discharged over the past 18 months, 112 or 93% successfully contacted.

Of those 121 men:

- **stably housed**– 100% are still housed
- **employed** –96% are still employed that were employed at discharge. 8% of unemployed successfully housed discharges became employed after discharge
- **disability** –100% still receive disability that had disability at discharge. 0% of total successfully housed discharges not receiving disability became approved after discharge
- **sober/drug free** –92% are still substance free that were substance free at discharge.

NOTE: 121 men are actively participating in our 18 month follow-up. 17 have asked not to be called.

| <u>Volunteer Service</u> | <u>Churches/civic</u> | <u>Residents</u> |
|---------------------------------|------------------------------|-------------------------|
| Total VRQ Volunteers: | 206 (unduplicated) | 9 |
| Total VRQ Volunteers hours: | 1,381 | 680 |
| Total VRQ Cook Teams: | 51 (unduplicated) | |

Veterans Services of the Carolinas
January 1-31, 2024

Training and Employment Services

The Veterans Employment and Training Services (VETS) program serves Veterans who need assistance in order to enter, re-enter, remain, or advance in the workforce. Through short-term training programs, focusing on industry recognized certifications and licenses, VETS is committed to ensuring Veterans receive the training and support needed to be valuable employees in their community. The Homeless Veterans Reintegration Program (HVRP) is our primary program providing training and employment support to homeless Veterans in western North Carolina. Our grant year began July 1st and has an annual goal of serving 451 Veterans.

| | <u>Month</u> | <u>Grant Year</u> |
|----------------------------------|--------------|-------------------|
| Total Enrolled | 23 | 172 |
| Total Placed in Jobs | 4 | 68 |
| Average Wage at Placement | \$16.05 | \$17.15 |

** DOL has put out new guidance stating that grantees are no longer able to count carry-over clients from prior grant year. Totals have been adjusted to reflect this change.*

Housing Services

The Supportive Services for Veteran Families (SSVF) program provides homelessness prevention and rapid re-housing services to support Veteran families in maintaining or obtaining safe, permanent housing. Team members reach out to Veteran families throughout the 28 counties of western North Carolina to provide the support and skills necessary to aid Veteran households in obtaining or maintaining sustainable housing. The current SSVF Grant began on July 1, 2022.

| | <u>Month</u> | <u>Grant Year</u> |
|--|--|-------------------|
| Total Households Enrolled: | 25 | 484 |
| Total Rapid Rehousing Households: | 9 | 277 |
| Total Prevention Households: | 16 | 190 |
| Total Housing Placements (Rapid Rehousing): | 16 | 190 |
| Average Length of Time Homeless (in days): | days (<90 days national goal) | |
| Housing Placement Rate at Exit: | Housed/ Exited =% (% national average) | |

Total Financial Assistance Provided YTD **GYTD \$**

**Veterans Services of the Carolinas
January 1-31, 2024**

NCServes

ABCCM is the Coordination Center for NCServes-Western and Coastal, the state's first coordinated network of public, private, and nonprofit organizations working together to serve Veterans, service members, and their families. Using a technology platform and its partner network, NCServes-Western and Coastal shepherd's participants through the complex system of resources and services to the right place, utilizing their intake, the NCServes team is able to better allocate ABCCM and VSC resources to support our veterans. The western team continues to integrate our SSVF programs and coordinate closely with their respective VA medical centers. In an effort to standardize reporting across networks, going forward NCServes will be reporting data as one entity as opposed to two separate networks. In January, ABCCM became the sole contractor for NCServes and has entered into a subcontract for the Charlotte region with Veterans Bridge Home. ABCCM will be responsible for compliance and metrics reporting and statewide strategy.

NCServes

Month

Total Individuals Served: 838

Service Episodes: 1352

Needs per Veteran: 1.61

Total Calls: 2413

Top Three Needs – NCServes Total Network: *Housing and Shelter, Employment, Benefits*

Success Story

In February Veterans Services of The Carolinas (VSC), and many community partners collaborated with the multiple Continuum of Cares (CoC's), in Charlotte, Asheville, Raleigh, Fayetteville, Wilmington, Lumberton, Jacksonville, New Bern, Morehead City, and many of the surrounding counties as team leads and volunteers, in HUD's annual Point in Time (PIT) Count of the Unsheltered. The annual PIT count provides vital data on the number of people experiencing unsheltered and sheltered homelessness. This data helps drive funding for important programs aimed at reducing barriers to housing. While participating our Peer Support Specialist strived to connect as many Veterans as possible to services to help get them the resources they need. They provided each individual they encountered with a hygiene bag. When needed homeless individuals were provided with sleeping bags and cold weather gear to keep them warm through the colder weather.



**RLM @ Costello House
February 2024 Board Report**

Recovery Living Ministry at Costello House is a generous gift from the Costello Family Foundation to bring hope and good news through a Christian principled clinical treatment program. Our mission is to provide stability to homeless civilian men that are actively seeking/participating in treatment for mental health and substance use disorders through celebrate recovery and belong to an intentional missional community. We offer inter-personal skills; life skills; education and work readiness that equip men for employment; provide reintegration skills and a faith community that lead to greater self-determination and permanent housing.

Transitional Housing Residents

Total Residents

21

Totals Housed for October

Participants 18

Intakes 1

Discharges: 3

- Self 2
- Treatment/Hospital 0
- Permanent Housing 1
- Infraction

Costello House Meals: 3 times a day 1797

Total Served / Average Daily Served 599

Total Nightly Stays for the Month
Average Daily Occupancy (ADO) 21

Safe Haven Stays

Emergency Shelter

0

Average Nightly Stays

0

Life Skills Training 427 residents participated in **49 In-House Classes** during the month; **52 weekly meetings** such as: (1) DBT (5) Early Recovery, (5) Relapse Prevention, (4) Grace over Dependency (8) Bible Study, (7) Life Skills 101, (4) Spirituality in Recovery, (0) Financial Literacy 101, as well (4) Celebrate Recovery Meetings (5) & AA (3) & NA (3) meetings is currently being held at the C.H. (4)Outside (4) Chaperoned) NA meetings, (1) WNCAP Meeting, (1) Duke Divinity Spiritual Film (Contact)

Enrolled in Education Program 2
Employed 52%
Disability Income: 5%

Certifications received 0
Unemployed 48%
Residents with income: 57%

Total Discharges from Transitional Housing: 3
Successful Discharge rate

Discharges to hospital, other facilities (Null) 1%
Permanent housing placements 0
Critical Time Intervention (CTI) 9

Volunteer Service

Churches/civic

Residents

Total Costello House Volunteers: 66 (unduplicated)
Total Costello House Volunteers hours: 365

21
1240

Total Costello House Cook Teams: 21

